CONTACT FORM

INFORMATION ON THE PROCESSING OF PERSONAL DATA PURSUANT TO ARTICLE 13 OF THE EU REGULATION 2016/679

WHY THIS INFORMATION

Pursuant to Regulation (EU) 2016/679, this page describes the methods of processing personal data voluntarily communicated by you through the Contact form on the web page <u>https://www.ntfood.it/en/contacts/</u>

This information does not concern other sites, pages or online services reachable through hypertext links published on the site but referred to resources outside the domain <u>https://www.ntfood.it/en/</u>

DATA CONTROLLER

Following consultation of the sites listed above, data relating to identified or identifiable natural persons may be processed.

The data controller is the company NtFood Spa based in Via della Galeotta, 6 / C- 55011 Altopascio (LU), **Email** <u>info@ntfood.it</u>

RESPONSIBLE FOR DATA PROTECTION

NtFood Spa does not require the figure of the Data Protection Manager pursuant to art. 37 of the EU Regulation 679/2016.

PURPOSE, LEGAL BASIS AND OBLIGATORY OR OPTIONAL NATURE OF TREATMENT

The Personal Data you provide voluntarily by completing the Contact form on the web page <u>https://www.ntfood.it/en/contacts/</u>/contatti/ will be processed by **NtFood Spa** for the following purposes:

- 1. to manage requests by the same¹ from users of the Site (such as, for example, requests for information on the products sold, etc.)
- 2. sending the newsletter

The personal data that will be processed for the purposes referred to in point 1) are only those voluntarily provided by the user when sending messages through the Form. The provision of personal data is mandatory to allow the Company to manage the communications and / or requests received through the Form or to recontact the same user in relation to his request. In the absence of such transfer, the Company will not be able to respond to user requests. On the contrary, the collection of other data is optional: failure to provide it will not entail any consequences for the user.

¹ NtFood Spa

The personal data collected for the purpose referred to in point 2) will be used to send the newsletter. Data will be processed only with the prior consent of the interested party. Failure to consent will not affect the purpose referred to in point 1).

As regards the use of cookies by the Site, please refer to the Website Privacy Policy del Sito.

TYPES OF DATA PROCESSED AND PURPOSE OF THE TREATMENT

Data communicated by the user

The personal data provided by filling in the Contact form involves the acquisition of the personal data of the interested party (necessary to respond to requests for information received by us).

METHOD OF PROCESSING PERSONAL DATA

The data collected is processed using IT tools and only on a residual basis using paper methods. For the processing of data connected to the services of the website the Data Controller uses servers located within the European territory and IT systems located at the owner's headquarters. They are not expected to be transferred abroad.

Adequate technical and organizational measures are adopted to guarantee an adequate level of security and prevent the loss of data, illicit or incorrect use and unauthorized access.

The data provided directly by the interested party are kept for the entire duration of the contractual relationship and according to legal obligations.

DATA RECIPIENTS

Your data may be communicated to, or may become known to, the employees or collaborators of our company, expressly designated by us as "authorized to process" and / or appointed "External Processing Manager" (ie the provider of development services and maintenance of the web platform).

RIGHTS OF INTERESTED PARTIES

Interested parties have the right to obtain by **NT Food SpA**, in the foreseen cases, access to personal data and the correction or cancellation of the same data or the limitation of the treatment that concerns them or to oppose the processing and portability of data (Articles. 15 and following of the Regulations). <u>Cancellation from the service</u>: To stop receiving the newsletter, click on "Unsubscribe from the Newsletter" at the bottom of every e-mail you receive

Requests should be sent to info@ntfood.it

RIGHT OF COMPLAINT

Interested parties who believe that the processing of personal data referring to them carried out through this site is in violation of the provisions of the Regulation have the right to lodge a complaint with the Guarantor, as provided for by art. 77 of the same Regulation, or to bring the matter before the appropriate courts (art. 79 of the Regulation).